



Pool Lift Preventative Maintenance Program

In cooperation with RehaMed International, the manufacturer of innovative battery-powered handicap lifts, Knorr Systems, Inc. (KSI) is pleased to introduce the first of its kind, Preventative Maintenance (PM) Program for Pal & Splash pool lifts. Now you can assure that your pool lift works whenever you or your patrons need it, and that you achieve total compliance with ADA requirements.

Under this program KSI will provide the following value-added service:

- Complete PM service 2 times each year. This service includes:
 - Check operation of all component parts of your lift.
 - Lubricate all moving parts.
 - Confirm all Electrical readings meet mfg specifications
 - Clean all Electrical connections.
 - Tighten & Torque all connection bolts.
 - Thoroughly clean and wax your lift.
 - Provide any operating instructions to staff.
 - Make any necessary repairs.
- Provide any warranty or non-warranty service. (See below)
- Provide any warranty or non-warranty parts as required.

This service is available to any facility that owns a lift manufactured by RehaMed International, regardless of where the lift was purchased.

Warranty and Non-Warranty Replacement Program

At the time of the PM service if the unit requires a new component, and the unit is still under the RehaMed Factory Warranty (see reverse side for warranty details), KSI will replace the defective component with NO additional labor charge. If the specific component is confirmed to be beyond the warranty period, the KSI Technician will replace the defective part (upon authorization), at the discounted price below, with no additional labor charge.

Replacement Part Schedule

Part Number	Description	Regular Price	Program Price
DP-238-00045	Control Box	\$350.00	\$315.00
DP-238-00050	Battery	\$160.00	\$135.00
DP-238-00051	Charger	\$185.00	\$160.00
DP-238-00060	Hand Control	\$110.00	\$80.00
DP-238-00065	LA 34 Actuator	\$625.00	\$540.00
DP-238-00230	Seat Belt Assembly	\$50.00	\$35.00
DP-238-00190	Pal Battery Cover	\$45.00	\$30.00
DP-238-00205	Splash Battery Cover	\$45.00	\$30.00

RehaMed International, LLC - Warranty Details

All RMT Aquatic Lifting Systems have a Lifetime Warranty on the frame, excluding the powder coated paint finish, which may become scratched with normal use. All electronic and motor components, with the exception of batteries, have a full two-year warranty. Within the warranty period, we will repair or replace any part found to be defective upon our examination, but will not pay shipping costs or other expenses. This warranty shall not apply to any product which has been subject to misuse, negligence, or accident, or has been damaged in shipment, or misapplied, or which has been modified or repaired by an unauthorized person. This warranty only applies to products owned by persons purchasing directly from the manufacturer or from our approved dealers or distributors.

Batteries: Batteries have a normal lifespan of between 2-3 years, depending on their use and care. Batteries should be left on the charger when not in use, and should never be allowed to fully discharge. Allowing the battery to fully discharge can damage the battery. The battery has contacts located on the bottom of the battery housing. The battery should never be placed on a conductive surface that would cause a short. If this occurs, it is likely that the fuse located inside the housing would break. This fuse can be replaced and should be changed prior to submitting a warranty claim. All batteries are inspected prior to shipment, and as such, should be free from any manufacturing defect. That being said, the following is the warranty policy for batteries.

1. If the battery fails during the first 90 days following purchase, it will be replaced using the same guidelines for any warranty part.
2. If the battery fails during the first year following purchase, a new battery will be provided at a charge of 50% of the prevailing cost of a new battery.
3. The warranty policy on batteries expires after one year following purchase.

Warranty Recap

Actuators	Two-Year Warranty
Controls	Two-Year Warranty
Mast	Lifetime Warranty
Frame	Lifetime Warranty
Gears	Lifetime Warranty
Batteries	One-Year (90 day full)

Available Upgrades and Accessories

The following upgrade and accessories can be added to your Pal or Splash Lift:

Part Number	Description	Regular Price	Program Price
DP-238-00010	Arm Rest Assembly	\$267.00	\$217.00
DP-238-00030	Spineboard Attachment	\$325.00	\$235.00
DP-238-00100	Caddy (Splash)	\$434.00	\$375.00
DP-238-00220	Stability Vest	\$150.00	\$135.00
DP-238-00200	Full Cover for Pal	\$390.00	\$365.00
DP-238-00210	Full Cover for Splash	\$175.00	\$155.00
Call for Part #	Enclosed Splash Base	Call for Price	Call for Price
Call for Part #	New Style Seat Assembly	Call for Price	Call for Price